

# Stella Delivery Protocol

Here are few things to keep in mind prior to our arrival:

- 1) Be available by phone, the one you provided, within your 30-minute window to receive the call from our driver.
  - \* We will send you an SMS before sending out the order, to confirm you are on standby. Orders will be held until confirmation is received!

**PLEASE NOTE: The phone number must be number of the person receiving the order ON SITE! We are not responsible for unsuccessful deliveries in this regard.**

- 2) Meet the driver on the street, self-collect your package from the back of the delivery vehicle

- 3) Enjoy! ❤️



**Delivery Times:** Monday - Friday:  
8am - 10am (Breakfast)  
12pm - 3pm (Lunch)

Saturday:  
12pm - 8pm

**Order deadlines:** 3 days in advance (Breakfast)  
1 day in advance by 12pm (Lunch)